

Employment Opportunity

Member Service Representative Supervisor – Term Position

Radius Credit Union Limited – Ogema Branch



Job Profile:

Radius Credit Union is seeking a full time **Member Service Representative Supervisor** to be based out of our Ogema Branch. **This position is to fill a minimum 18 month term.** Reporting to the Business Development Manager, responsibilities include supervising, motivating and developing a team of Member Service Representatives in order to provide products and services to members and clients thereby ensuring the achievement of the organizational goals and strategies. The MSR Supervisor will oversee all frontline branch staff; providing training, motivation, and performance improvement feedback as required. In addition to the supervisory role, the MSR Supervisor must be proficient in all areas of the member service role in order to provide efficient training and back up as needed.

Qualifications:

Experience and education in the financial industry is an asset however we are willing to train the right candidate. Ideal qualities include: MSR experience and knowledge in the financial industry, supervisory experience, a commitment to self-development, self-motivated and able to work individually and as a member of a team. The successful candidate must have excellent communication and interpersonal skills, and working knowledge of various computer programs.

The Credit Union / Organization:

Radius Credit Union is a rural based community focused credit union with seven (7) branches, assets over \$440 million and nearly 50 employees serving 4700 members. **Radius Credit Union builds relationships by providing financial solutions and supporting its communities.** Employee engagement is valued and there is ample opportunity for growth for career minded individuals.

The Community:

Located in the “Deep South”, Ogema is an energetic and thriving community. Ogema is quickly becoming a destination for tourists coming to “ride the rails” on Southern Prairie Railways tourist train, visit the fully restored CPR Train Station, and the Deep South Pioneer Museum. Ogema has a K-12 school, daycare, a new community hall attached to the skating rink, curling rink, and coming soon a brand new swimming pool, which are all located in the Regional Park.

If you are interested in this position please submit your resume, in confidence, by September 30, 2021 via email or mail to:

Radius Credit Union
PO Box 339
Ogema, SK S0C1Y0
Attn: Michelle Leonard, HR & Marketing Coordinator
michelle.leonard@radiuscu.com

We appreciate the interest of all applicants; however only those under consideration will be contacted.